



Key Contacts for Employers

Service	Company	Contact Information
Employer Billings, Premium Payments, (Payment by faxed check requires authorization), Enrollment, Eligibility, COBRA, Booklets, Trust Correspondence & Other Supplies	Benefit Solutions, Inc. (BSI)	Physical Address: 12121 Harbour Reach Dr., Suite 105 Mukilteo, WA 98275 Mailing Address: P.O. Box 25 Mukilteo, WA 98275-0025 ☎ (425) 771-7359 Fax: (425) 771-1226 Email: customerservice@bsitpa.com
Medical or Dental Claims: Customer Service and for Preferred providers in WA & AK Preferred providers (Outside WA & AK) Online Provider Directory (Outside WA & AK)	Premera Blue Cross (PBC)	P. O. Box 91059 Seattle, WA 98111-9159 ☎ (425) 918-5900 ☎ (800) 722-1471 www.premera.com (WA & AK) ☎ (800) 810-BLUE www.bluecares.com (BlueCard)
Mail Order Prescription Drug Claims (applicable to ALL medical plans)	Medco Health Solutions of Fort Worth	P.O. Box 650022 Dallas, TX 75265-0022 ☎ (800) 391-9701 Fax: (888) 327-9791
Retail Prescription Drug Claim (applicable to all medical plans)	Express Scripts	P. O. Box 14711 Lexington, KY 40512 Prescriptions by mail and 24-hr Pharmacy ☎ (800)-391-9701 Locator Hearing Impaired ☎ (800) 871-7138 Doctors mail order prescription fax line ☎ (888) 327-9791
Specialty Pharmacy	Walgreens Specialty Pharmacy Accredo	☎ (877) 223-6447 Fax: (503) 526-0580 ☎ (877) 244-2995 Fax: (800) 391-9707
Death or Dismemberment Claims: Eligibility/Evidence of Insurability	LifeWise Assurance Company (LWAC)	Christina Bunyan (Claims) ☎ 425-918-5295 Christina.Bunyan@lifewiseac.com Cory Piatz(Eligibility) ☎ (425) 918-4579 cory.piatz@lifewiseac.com 7001 220 th Street SW, Building 2 Mountlake Terrace, WA 98043 ☎ (425) 918-4575
Vision Service Plan Claims	Vision Service Plan (VSP)	P.O. Box 997105 Sacramento, CA 95899-7105 ☎ (800) 877-7195 www.vsp.com
EAP and Work-Life Services	ComPsych GuidanceResources®	☎ (877) 357-4322 www.GuidanceResources.com