

KEY CONTACTS FOR MEMBERS

| Service | Company | Contact Information |
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| <p>Medical or Dental Claims: Customer Service and for Preferred providers in WA & AK</p> <p>Preferred providers (Outside WA & AK) Online Provider Directory (Outside WA & AK)</p> | <p>Premera Blue Cross (PBC)</p> | <p>P. O. Box 91059 Seattle, WA 98111-9159 ☎ (425) 918-5900 ☎ (800) 722-1471 www.premera.com (WA & AK) ☎ (800) 810-BLUE www.bluecares.com (BlueCard)</p> |
| <p>Medical or Dental Claims: (Groups in Clark County only) Customer Service</p> | <p>LifeWise Health Plan of WA (LWHPW)</p> | <p>PO Box 91059 Seattle, WA 98111 ☎ (425) 672-4777 ☎ (800) 592-6804</p> |
| <p>Mail Order Prescription Drug Claims (applicable to ALL medical plans)</p> <p>Retail Prescription Claims</p> | <p>Medco Health RX Services</p> | <p>P.O. Box 650022 Dallas, TX 75265-0022 ☎ (800) 391-9701 Fax: (888) 327-9791</p> <p>P.O. Box 1528 Lee's Summit, MO 64063-1528 ☎ (800) 871-7138</p> |
| <p>Mail Order Prescription Drug Claims (applicable to all medical plans):</p> | <p>Medco Health RX Services</p> | <p>P. O. Box 14711 Lexington, KY 40512 Prescriptions by mail and 24-hr Pharmacy ☎ (800)-391-9701 Locator Hearing Impaired ☎ (800) 871-7138 Doctors mail order prescription fax line ☎ (888) 327-9791</p> |
| <p>Death or Dismemberment Claims: Short Term Disability Claims Eligibility/Evidence of Insurability</p> | <p>LifeWise Assurance Company (LWAC)</p> | <p>Susan Powers (Life Claims) ☎ 425-918-5708 susan.powers@lifewiseac.com Tia Blanchard (Disability Claims) ☎ 425-918-4575 tia.blanchard@lifewiseac.com Linda Valentine (Eligibility) ☎ 425-918-4581 linda.valentine@lifewiseac.com 7001 220th Street SW, Building 2 Mountlake Terrace, WA 98043 ☎ (425) 918-4575</p> |
| <p>Vision Service Plan Claims:</p> | <p>Vision Service Plan (VSP)</p> | <p>P.O. Box 997105 Sacramento, CA 95899-7105 ☎ (800) 877-7195 www.vsp.com</p> |
| <p>EAP and Work-Life Services</p> | <p>ComPsych GuidanceResources®</p> | <p>☎ 866-897-4115 www.GuidanceResources.com</p> |