



Key Contacts for Employers

| Service | Company | Contact Information |
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| Employer Billings, Premium Payments, (Payment by faxed check requires authorization), Enrollment, Eligibility, COBRA, Booklets, Trust Correspondence & Other Supplies | Benefit Solutions, Inc. (BSI) | Physical Address: 12121 Harbour Reach Dr., Suite 105 Mukilteo, WA 98275 Mailing Address: P.O. Box 25 Mukilteo, WA 98275-0025 Phone: (425) 771-7359 Fax: (425) 771-1226 Email: customerservice@bsitpa.com |
| Medical or Dental Claims: Customer Service and for Preferred providers in WA & AK Preferred providers (Outside WA & AK) Online Provider Directory (Outside WA & AK) | Premera Blue Cross (PBC) | P. O. Box 91059 Seattle, WA 98111-9159 Phone: (800) 722-1471 www.premera.com (WA & AK) Phone: (800) 810-BLUE www.bluecares.com (BlueCard) |
| Prescription Drug Claims (applicable to ALL medical plans) | Express Scripts | P.O. Box 747000 Cincinnati, OH 45274-7000 Phone: (800) 391-9701 www.express-script.com |
| Specialty Pharmacy | Walgreens Specialty Pharmacy Accredo, Express Scripts | Phone: (877) 223-6447 www.walgreenshealth.com Phone: (800) 689-6592 |
| Death or Dismemberment Claims: Eligibility/Evidence of Insurability | USABLE | P. O. Box 1650 Little Rock, AR 72203 Phone: (800) 370-5856 custserv@usablelife.com |
| Vision Service Plan Claims | Vision Service Plan (VSP) | P.O. Box 385018 Birmingham, AL 35238-5018 Phone: (800) 877-7195 www.vsp.com |
| EAP and Work-Life Services | ComPsych GuidanceResources® | Phone: (877) 357-4322 www.GuidanceResources.com |